



CERTIFICATE



This is to certify that

ITENOS

**I.T.E.N.O.S. International Telecom
Network Operation Services GmbH**

Lievelingsweg 125
53119 Bonn
Germany

with the organizational units/sites as listed in the annex
has implemented and maintains a
Service Management System.

Scope:

Planning, implementation and operation of data centers as well as cloud, hosting and network related services

Through an audit, documented in a report, it was verified that the management system fulfills the requirements of the following standard:

ISO / IEC 20000-1 : 2011

Certificate registration no.	512042 SMS11
Valid from	2019-01-02
Valid until	2021-12-13
Date of certification	2019-01-02



DQS GmbH

Stefan Heinloth
Managing Director



**Annex to certificate
Registration No. 512042 SMS11**

**I.T.E.N.O.S. International Telecom
Network Operation Services GmbH**

Lievelingsweg 125
53119 Bonn
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Locations

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